



DEPARTMENT OF HEALTH CARE SERVICES

Dear Medi-Cal Member,

During the COVID-19 public health emergency (PHE), you have been able to keep your coverage regardless of any changes in your circumstances. However, once the COVID-19 PHE ends, your county will check to see if you still qualify for free or low-cost Medi-Cal. If you or someone in your household receives a letter from the county asking for information about your Medi-Cal coverage, please provide the requested information.

Change in Circumstances

Please continue to report any changes in your household to your local county office. This includes changes to your income, disability status, phone number, or mailing address. You should also report if someone in your household becomes pregnant, if someone moves in, or anything else that may affect your Medi-Cal eligibility. Reporting these changes may help you continue to receive Medi-Cal coverage after the end of the COVID-19 PHE.

Reporting Contact Information

It is important for the county to have your current contact information. Please report any changes in your contact information so you do not miss important information about your Medi-Cal coverage. Please report all updated contact information, such as your phone number, email address, or home address, to your local county office online or by phone, email, fax, or in person. You can also update your contact information online at CoveredCA.com or BenefitsCal.org. You can find a listing of county offices at <http://dhcs.ca.gov/COL>. *San Joaquin county residents can use the following information:*

San Joaquin County Human Services Agency

Address: 333 East Washington Street
Stockton, CA 95202
Phone: 209-468-1000

1-877-652-0730 (Free Interactive Voice Response System (IVRS))

Main Website: <https://www.sjchsa.org/>

Medi-Cal Web Page: <https://www.sjchsa.org/Assistance/Medi-Cal>

Requests for Information

If you or someone in your household receives a letter from the county asking for information about your Medi-Cal coverage, please provide it. This will help the county ensure that your Medi-Cal coverage remains active.

Questions?

If you have any questions or need help with accessing your Medi-Cal coverage, or if your Medi-Cal was discontinued, please contact your local county office. Frequently asked questions and answers can be found at <https://www.sjchsa.org/Medi-Cal/Frequently-Asked-Questions>